

# The Telegraph

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## Now let us Chat on WhatsApp

During these challenging times of Global Pandemic, restricted movement & keeping safe physical distance has become the new normal. In consideration of this unprecedented environment, CESC has launched its Digital Consumer Services on WhatsApp, which is enabled with Artificial Intelligence & Machine Learning Capabilities.

WhatsApp Number for CESC Limited is **7439001912** and Consumers can avail the following Services:

- **View / Download the Monthly Consumption Bill**
- **Registering a Complaint / Checking the Status**
- **Report Supply Off**
- **FAQs**
- **Avail our E-Services**

### Benefits for Consumers:

- Service Delivery on WhatsApp, a platform of their choice & convenience
- Services at fingertips of our valued Consumers from the Safety & Comfort of their homes and offices

Just scan the QR Code or  
Save the WhatsApp number and  
send 'Hi' to avail our Services on

**WhatsApp**  
**7439001912**

